

Gigachain: Privacy Notice

Who We Are

Gigachain Ltd (*'we' or 'us' or 'our'*) gather and process your personal information in accordance with this privacy notice and in compliance with the relevant data protection Regulation and laws. This notice provides you with the necessary information regarding your rights and our obligations, and explains how, why and when we process your personal data.

Gigachain's registered office is at 53 Navarino Road, Worthing, BN11 2NE and we are a company registered in England and Wales under company number 11140370. We are registered on the Information Commissioner's Office Register (registration number A8438491) and we act as the data controller when processing your data.

Information That We Collect

Gigachain processes your personal information to meet our legal, statutory and contractual obligations and to provide you with our products and services. We will never collect any unnecessary personal data from you and do not process your information in any way, other than as specified in this notice.

The personal data that we collect from you is: -

- Email address
- Survey responses

We collect information in the below ways: -

Online survey form

How We Use Your Personal Data (Legal Basis for Processing)

Gigachain takes your privacy very seriously and will never disclose, share or sell your data without your consent; unless required to do so by law. We only retain your data for as long as is necessary and for the purpose(s) specified in this notice. Where you have consented to us providing you with promotional offers and marketing, you are free to withdraw this consent at any time. The purposes and reasons for processing your personal data are detailed below: -

- We collect your data when you enter it into a survey – when you provide your email address you do so because you are requesting updates to be sent to you as Gigachain's products, in particular the getpaid platform, are developed.

Your Rights

You have the right to access any personal information that Gigachain processes about you and to request information about: -

- What personal data we hold about you
- The purposes of the processing
- The categories of personal data concerned
- The recipients to whom the personal data has/will be disclosed
- How long we intend to store your personal data for

- If we did not collect the data directly from you, information about the source

If you believe that we hold any incomplete or inaccurate data about you, you have the right to ask us to correct and/or complete the information and we will strive to do so as quickly as possible; unless there is a valid reason for not doing so, at which point you will be notified.

You also have the right to request erasure of your personal data or to restrict processing (*where applicable*) in accordance with the data protection laws; as well as to object to any direct marketing from us. Where applicable, you have the right to data portability of your information and the right to be informed about any automated decision-making we may use.

If we receive a request from you to exercise any of the above rights, we may ask you to verify your identity before acting on the request; this is to ensure that your data is protected and kept secure.

Sharing and Disclosing Your Personal Information

We do not share or disclose any of your personal information without your consent, other than for the purposes specified in this notice or where there is a legal requirement. Gigachain uses third-parties to provide the below services and business functions; however, all processors acting on our behalf only process your data in accordance with instructions from us and comply fully with this privacy notice, the data protection laws and any other appropriate confidentiality and security measures.

SmartSurvey Ltd (company number 4885155), who process our survey data.

Privacy notice: <https://www.smartsurvey.co.uk/privacy-policy>

The Rocket Science Group LLC (HQ in the State of Georgia, USA) who operate MailChimp, our platform for distributing email updates to those who subscribe.

Privacy notice: <http://bit.ly/2BnDxGx>

GDPR information: <http://bit.ly/2DbFyWA>

Safeguarding Measures

Gigachain takes your privacy seriously and takes every reasonable measure and precaution to protect and secure your personal data. We work hard to protect you and your information from unauthorised access, alteration, disclosure or destruction and have several layers of security measures in place, including keeping all personal data within trusted partners who themselves take security seriously.

Transfers Outside the EU (*if applicable*)

Gigachain utilise some products or services (*or parts of them*) that may be hosted/stored in the USA which means that we may transfer any information which is submitted by you through the website outside the European Economic Area ("EEA") for the below purposes: MailChimp (managing email newsletter subscriptions).

Therefore, when you sign up to our newsletter, the personal information you submit may be stored on servers which are hosted in the USA and elsewhere. Where this is the case, we will take steps to ensure that those providers use the necessary level of protection for your information and abide by strict agreements and measures set out by Gigachain to protect your data and comply with the relevant data protection laws.

How Long We Keep Your Data

Gigachain only ever retains personal information for as long as is necessary and we have strict review and retention policies in place to meet these obligations. We are required under UK tax law to keep your basic personal data (*name, address, contact details*) for a minimum of 6 years after which time it will be destroyed.

Where you have consented to us using your details for direct marketing, we will keep such data until you notify us otherwise and/or withdraw your consent.

Lodging A Complaint

Gigachain only processes your personal information in compliance with this privacy notice and in accordance with the relevant data protection laws. If, however you wish to raise a complaint regarding the processing of your personal data or are unsatisfied with how we have handled your information, you have the right to lodge a complaint with the supervisory authority.

Gigachain – Data Protection Team

53 Navarino Road, Worthing, BN11 2NE
info@gigacha.in

Information Commissioner's Office (ICO)

<https://ico.org.uk>

Contact via <https://ico.org.uk/global/contact-us/email/>

0303 123 1113 or +44 1625 545 700 from outside the UK

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